

## Application for Variation - Excessive Water Consumption Charges Infrastructure & Operations

### 1. Applicant Details

Name		
Organisation (if applicable)		
Postal Address		
Suburb or Town	State	Postcode
Phone/Mobile Number	Email	
Applicant's Signature		

### 2. Property and Rates Details

Street/Road No		Street/Road Name	
Suburb or Town		Assessment No(s)	
Lot No(s)	Section No(s)	Deposited Plan or Strata Plan No(s) - (DP or SP)	
Water Billing Period(s) this Application Applies to			

### 3. Details of Licensed Plumber

Name		
Company (if applicable)		
Postal Address		
Suburb or Town	State	Postcode
Mobile No.		
Licence No.		

#### 4. Information to be provided by the Licensed Plumber

In accordance with Council's Water Supply Policy, a copy of an invoice for repairs is to be provided to Council with this application. The invoice must;

- (a) Be from a licensed plumber;
- (b) Show the address where the work was carried out;
- (c) Detail the nature and location of repairs, including the type of pipe material and length replaced;
- (d) Include a statement that the defect was not readily visible or apparent.

A Licensed Plumbers Invoice including all of the above information is attached?  Yes

#### **Important Information for Applicants to Note Prior to Submission**

All applications are considered in accordance with Council's Water Supply Policy. An extract from the policy containing key information regarding variations for excessive consumption is below;

#### ***Variations for Excessive Consumption***

*As a fundamental principle, the property owner is responsible for the payment of all water consumption registering on their water meter except in the following circumstances:*

#### ***3.2.9.1 Defective Service***

*Council will consider varying, on a case-by-case basis, water consumption charges for residential services where:-*

- *The water service is constructed of material approved by Council for domestic use, and*
- *A defect in the service has occurred which is not readily visible or apparent, and*
- *Council is satisfied that there has been immediate and effective action to make repairs, and*
- *A copy of the invoice for repairs is provided to Council. The invoice must:-*
  - (a) *Be from a licensed plumber;*
  - (b) *Show the address where the work was carried out;*
  - (c) *Detail the nature and location of repairs, including the type of the pipe*
  - (d) *material and length replaced;*
  - (e) *Include a statement that the defect was not readily visible or apparent.*

***Council will not consider a variation for an unforeseen leak for fire services, properties serviced with 'rural poly' lines, designated private lines or commercial/industrial premises.***

## Further Details of Claim

Please provide any photographs, drawings and supporting documentation with this application.

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### Office Use

Received by:

Date:

Action Taken:

Variation Application Approved

Application for Variation Denied