

Application for Variation - Excessive Water Consumption Charges Infrastructure & Operations

1. Applicant Details

Name		
Organisation (if applicable)		
Postal Address		
Suburb or Town	State	Postcode
Phone/Mobile Number	Email	
Applicant's Signature <i>(Property owners should supply written authorisation for anyone acting of their behalf)</i>		

2. Property and Rates Details

Street/Road No		Street/Road Name	
Suburb or Town		Assessment No(s)	
Lot No(s)	Section No(s)	Deposited Plan or Strata Plan No(s) - (DP or SP)	
Water Billing Period(s) this Application Applies to			

3. Details of Licensed Plumber

Name		
Company (if applicable)		
Postal Address		
Suburb or Town	State	Postcode
Mobile No.		
Licence No.		

4. Information to be provided by the Licensed Plumber

In accordance with Council's Water Supply Policy, a copy of an invoice for repairs is to be provided to Council with this application. The invoice must;

- (a) Be from a licensed plumber;
- (b) Show the address where the work was carried out;
- (c) Detail the nature and location of repairs, including the type of pipe material and length replaced;
- (d) Include a statement that the defect was not readily visible or apparent.

A Licensed Plumbers Invoice including all of the above information is attached? Yes

Important Information for Applicants to Note Prior to Submission

All applications are considered in accordance with Council's Water Supply Policy. An extract from the policy containing key information regarding variations for excessive consumption is below;

Variations for Excessive Consumption

As a fundamental principle, the property owner is responsible for the payment of all water consumption registering on their water meter except in the following circumstances:

3.2.9.1 Defective Service

Council will consider varying, on a case-by-case basis, water consumption charges for residential services where:-

- *The water service is constructed of material approved by Council for domestic use, and*
- *A defect in the service has occurred which is not readily visible or apparent, and*
- *Council is satisfied that there has been immediate and effective action to make repairs, and*
- *A copy of the invoice for repairs is provided to Council. The invoice must:-*
 - (a) *Be from a licensed plumber;*
 - (b) *Show the address where the work was carried out;*
 - (c) *Detail the nature and location of repairs, including the type of the pipe*
 - (d) *material and length replaced;*
 - (e) *Include a statement that the defect was not readily visible or apparent.*

Council will not consider a variation for an unforeseen leak for fire services, properties serviced with 'rural poly' lines, designated private lines or commercial/industrial premises.

Further Details of Claim

Please provide any photographs, drawings and supporting documentation with this application.

Office Use

Received by:

Date:

Action Taken:

Variation Application Approved

Application for Variation Denied